Royale Coach Club

Newsletter

Fall 2018







President's Message for Fall 2018 Newsletter

As another year comes to an end, Stanley and I continue to be blessed with our association with the members of the Royale Coach Club.

Although the rally in Lexington was smaller than our normal, we found that we had a wonderful time. Sixteen coaches makes for an intimate group and lots of time to spend with each other.

Dave Byrd in Sales from Millennium and Bob Schraff from tech support also joined us with a wonderful show coach to tempt us to spend more money than some of us have!

One of the highlights of the week was our visit to the Ark Encounter, a replica of Noah's ark, using dimensions from the Scriptures and known boat building methods of the ancient world. It is a fascinating journey into the distant past with many thought provoking exhibits on the flood of Noah. Several people said it was their favorite part of the rally.

The visit to the world's largest Toyota factory where they build 2,000 Camry's each day was an education in itself. To see a giant roll of steel at one end of the plant and learn the steps that roll goes through before coming out the other end as a car is mind-boggling. It was a real showcase in innovation and efficiency. We loved the fact that recycling is in place all over the factory floor and that the money raised from that effort goes into a fund to help employees who are faced with extraordinary needs.

And then there was race day at Keeneland! It was a chilly day so we were thankful to be inside in the Lexington/Kentucky Room. We were high above the track and enjoyed a glorious buffet luncheon with lots of good food and close access to the betting windows. Some of us even won a few dollars on the horses. Then back to the Thoroughbred Room at the Kentucky Horse Park for a farewell dinner and wrap of the weekend.

Looking forward, in 2019 we have three rallies lined up. January 9-13 we will be in Palm Beach, FL with 13 coaches signed up for a mini-rally.

Mary and John Habicht are preparing for our spring rally to be held in St. Augustine, FL on May 6-11.

Our fall rally will again be in Maine with the Gould's and the McNulty's as our hosts.

So continue to check the website for information on upcoming rallies as new details will be added as they come available.

We also expect to see several Royale members at the Prevost-Stuff show in West Palm Beach on February 13 & 14.

Stanley and I will be enjoying our second year in residence at the Port St. Lucie West RV Resort from January through February so if any of you are in the area give us a shout out and we'll get together under our spiffy tiki hut.

Meanwhile we wish you all a Happy Thanksgiving and a very Merry Christmas, see you in the new year!

Bo Reahard President



Highlights of Lexington Kentucky Rally



The Fall Rally started at Whispering Hills just to the north of Lexington Kentucky. Most of the coaches had already arrived before the Friday when the rally started. Bo and Stanley Reahard's rally started with the usual excellent Welcoming Party hosted by Millennium Luxury Coaches and David Byrd and Bob Schramm. In addition to water, sodas, wine and beer, Millennium provided a cheese and fruit table followed by appetizers that included cheeseburger sliders, a local finger food called hot brown bites (turkey, tomatoes, cheese, bacon on French bread), coconut shrimp and mini bean burritos.





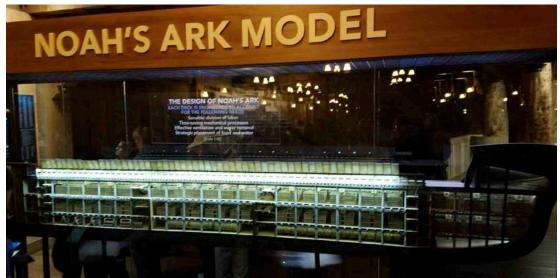


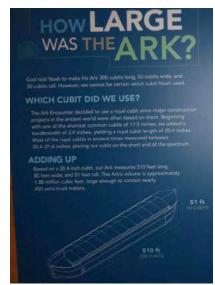


Saturday was cloudy with a slight mist falling. Catered breakfast was provided each morning in the pavilion. Breakfast included coffee and sausage egg and cheese biscuits and a platter of fruit. The weather was rather cool, about 55°, and most people decided to get their food and eat it in the warmth of their coach. There were, however, a few hardy souls that enjoyed the camaraderie of the meal. At 9:30, everyone boarded the bus for the Ark Encounter. This attraction is truly a sight to behold and experience. They have done a thorough interpretation of the Noah's Ark from the bible and this is their representation of the Ark and the flood. Even as you first see the Ark as you



approach in the bus, it is impressive. The group photo was taken at the Ark. A full size wooden Ark was built with three levels to explore. Everything is arranged so that there is a single path from entry to exit. Ramps provided access













from one level to the next (although I doubt Noah had the ADA elevators between levels).). Dioramas depicted how Noah and his family lived on the Ark. There were many, many cages to house the animals that were on the Ark.

After touring through the Ark, everyone had lunch at one of the eating areas. There was a buffet and individual stands offering food. We returned to





Whispering Hills around 2PM and everyone had the rest of the afternoon for whatever they wanted to do.

At 5:30, everyone went to the pavilion for a catered dinner. It was still pretty cool so the campground turned on gas heaters. Dinner included salad, biscuits,





fried chicken, mashed potatoes, green beans, corn and pecan pie and cheesecake for dessert. It got very windy in the evening to the point that the coach was rocking. The campground told everyone to disconnect their water line because it was supposed to get below freezing during the night.

Sunday morning was bright and sunny but cold... it was 29° at 8AM. Everyone had been told to dump their tanks because the rally is moving to Kentucky Horse Park RV campground today and they do not have sewer hookups. Kentucky Horse Park RV campground is only 20 minutes from Whispering Hills. Check in at Kentucky Horse Park is 1PM and Whispering Hills allowed people to stay later but some of the people chose to leave early and wait in a Rest Area between the two campgrounds. The move was successful and everyone was there by early afternoon. Originally, there was



going to be a pizza party at Bo and Stanley coach but it was too cold to be outside in the pavilion so they arranged the pizza party at Giovanni's Pizza. Carpooling worked out just fine for getting everyone there. Giovanni's has a





buffet that includes lasagna and salad as well as pizza. The next drawing of the Mega Millions Lotto was almost one Billion dollars so many people stopped at a nearby gas station afterwards and bought tickets. Alas, no one won the big prize.

Monday morning was bright and sunny but only 36°. Breakfast was served in the outdoor pavilion (there is no indoor facility available) so most people took their breakfast, which included fresh fruit, scrambled eggs, potatoes, bacon





and sausage, back to their coach to eat although a few hardy souls braved the cold. At 9AM, everyone boarded the Prevost bus for the tour at the Toyota Factory. This was extremely impressive. Everyone was boarded on one of two trams for the tour through the factory. I wish I could show you photos taken during the tour but I can't. Toyota does not allow cameras nor phones. Everyone who had a camera or phone had to leave it in a locker before the tour.











During the tour we were shown how a Toyota car is transformed from a flat sheet of metal off a coil to a finished car in 20 hours! And of those 20 hours, 10½ hours are for painting the car. Synchronization is key because each car going down the assembly line is unique. Doors come to the car, then depart and later come back to the correct car. Cars and car parts were going every which way around us as we traversed through the assembly area. The assembly line is set up so that if a person is working at a particular level, e.g., installing something at their waist level, the car is positioned on the assembly line so that that part is at the person's waist level. Every worker has the capability to stop the assembly line if something is not completely correct. We were not able to view anything with regards to painting the cars because that area is handled like a clean room and they didn't want us to contaminate the area.

By 11AM, the tour was over and we returned to the campground. The rest of the day was free. There are several things in the area to do including the Kentucky Horse Park adjacent to the campground and, if you wish, you can walk the half mile to it. Tickets for entry to the park and the American









Saddlebred Museum were included in the welcome package for the rally. There are many exhibits including the International Museum of the Horse, Parade of Breeds Show, Draft Horse demonstrations, Hall of Champions and more. The











Parade of Breeds Show had several breeds of horses being ridden around the ring. Different shows used different horse breeds. For the Hall of Champions, they brought out three or four older horses that were retired and had won races. During the rally, the horses included a horse that had won the Kentucky Derby (Go For Gin, 1994) and a horse that had won the harness racing triple crown (Western Dreamer, 1997). The Draft Horse show demonstrated the harnessing of a draft horse.





Dinner that evening was a box lunch in the pavilion before the evening's





activities. It was warm enough that we could eat in the pavilion. The box dinner included a chicken sub, potato salad, apple, cookie and chips. At 5:45, we caught the bus to go to Wood Songs Old Time Radio Hour at the Lyric Theater in Lexington. The show started at 7PM and the one hour show was broadcast











live around the world on the internet. They had three acts that alternated, a saxophonist with a band (Vanessa Collier), a Mexican mariachi band with a

harp (Tlen Huicani) and a 16 year old local girl who played the ukulele and sang (Alexis). Seating was open so you sat wherever you wanted.

It was warm enough for breakfast at 9AM for everyone to sit at one of the pavilion tables and eat. Many people, however, still took their food back to





their coach to eat. Breakfast was bacon, egg and cheese sandwiches. After breakfast, the rest of the day was free to do any sightseeing and attractions in the area.

Wednesday was another bright and sunny, but cold, day. Breakfast was pancakes, sausage and bacon. Everyone got their breakfast and took it back to





their coach.

At 10:30AM, we left on the bus for Keeneland Racetrack. Keeneland Racetrack has been around since 1936 and features both dirt and turf races. The turf oval is inside the longer dirt oval track. For this event, the men need to be wearing coat and tie because of where we are going to be eating and watching the race. We went to the Lexington Kentucky Room on the 4th floor of the













grandstand when we got to the racetrack. It is an enclosed dining room that overlooks the racetrack. The buffet in the dining room included salads, New York Strip, beef brisket, kielbasa sausage, rotisserie chicken, vegetables and desserts. Keeneland was staging eight races that day we were at the track long enough to bet on seven of them. There was a betting window right in the dining room and the staff were patient in explaining the different types of bets that could be placed for those of us who had never been to a racetrack before. Of the seven races, five were on dirt and two were on the turf. Some people won some and some people lost some but it was really a lot of fun for everyone. [Editor's Note: 1 lost \$23] We departed the racetrack just before the eighth race.

Originally, the group was going to have a catered dinner at the pavilion but it









was too cold. Bo and Stanley arranged to have dinner at the Thoroughbred Room at Kentucky Horse Park. The buffet dinner included salad, short ribs, grits, shrimp and dessert. Dave Byrd of Millennium favored the group with some singing. After dinner we had the Royale's business meeting. The business meeting was originally scheduled for a previous morning but it was too cold in the outdoor pavilion.

As you can realize from the newsletter, everyone had a fabulous time at the rally. Sadly, it was time to depart on Thursday morning.

SAFE TRAVELS TO ALL AND TO ALL A GOOD LIFE!

New Royale Coach Club Members



• Sam & Lynne Butler – Granbury, TX

First Timers at the Lexington Rally



• Sam & Lynne Butler – Granbury, TX



Prevost Update...

I received first hand reports from several Royale Coach Club members that Bo and Stanley Reahard put on an excellent rally in Lexington. Unfortunately, Susie and I were not able to attend because I had already committed to the Prevost Prouds rally in Las Vegas.

Prevost just held their Grand Opening of our newest Service Center in Orlando, FL. The top brass from Prevost and Volvo Buses were on hand including Haakan Agneval (President Volvo Buses), Ralph Acs (Senior VP Volvo Buses Business Region Americas), Francois Tremblay (Prevost VP & GM), Jack Forbes (Prevost VP Sales) and Guy French (Service VP & GM for Prevost & Nova Bus). The address is 1301 Gillard Ave. Winter Garden, FL 34787 with a coach entrance at 1300 Green Forest Ct. Winter Garden, FL 34787. Sailao Teekham is their Service Manager and the phone number is 407-554-0196. Ray Auclair is the Branch Manager for Orlando as well as for Jacksonville which remains open and ready to service your motorhomes. Prevost also announced that they have an aggressive expansion plan for our Service Center locations over the next several years.

As many of you have heard, I decided to retire and this will be my final article for the Royale Coach Club newsletter. It was not an easy decision to make because I always thought that I had the best job at Prevost. Prevost has been good to me over the past 13+ years and our customers are the best. My decision to retire was based on many things but mostly, I am just aging out. I wanted to leave while I am in good health and before someone needed to ask me to leave. I am 67 years old and my management team tried to get me to stay on at least until age 70. I have been slowing down physically and felt it

was time to pass on the torch of the best job at Prevost and allow someone else to have the opportunity to help grow our business.

Ryan Piercy will be taking my place. He is a good guy with a young family and a good friend. Ryan has been with Prevost for about 4-5 years and he worked in various roles for Volvo during the prior 10 years including a few years in the United Kingdom. Ryan grew up in Asheville, NC and currently resides in Winston-Salem, NC. His current position is VP of Finance and he lived in Quebec for while so he really knows the people and the culture at Prevost.

Susie and I really appreciate your friendships and how welcoming all of you have been over the years. Getting to know Prevost's motorhome owners has been an unexpected highlight of my career. It has been a real pleasure being involved with the Royale Coach Club over the years. I agreed to do some consulting work with Prevost in my retirement as required. For the most part, it will consist of representing Prevost at some rallies and assisting Ryan with the transition into his new role.

Susie and I look forward to seeing everyone at your next rally that Mary Habicht is planning for St. Augustine, FL.

Safe Travels,
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Sales Manager, Bus Shells
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To our friends at Royal Coach Club

Millennium Luxury Coaches was pleased to sponsor and be a part of the 2018 Fall Rally held in Lexington, KY. The weather was pleasantly cool (cold for Floridians), and we certainly enjoyed activities such as the Toyota factory tour, going to the races at Keeneland as well as the Ark Experience. All in all, it was a wonderful rally filled with friendship and fun. We were also pleased to have our wonderful service technician Bob Schraff in attendance to assist with your service needs. We look forward to the Spring rally and to continued friendship. Until we meet again, travel safely!

Bob and David



Plan on joining your hosts, Mary and John Habicht Royale Coach Club Spring Rally 2019

(We will send out the reservation form in Late December 2018)

St. Augustine, Florida

Check in Monday, May 6, 2019 Check out Saturday, May 11, 2019







Compass RV Park (for 5 days/nights of fun)

(Rally Limit-25 site) 1505 State Road 207 St. Augustine, FL 32086 904-824-3574

https://www.sunrvresorts.com/resorts/south/florida/compass-rv-resort/

- Old City with The Colonial Experience/Pirate and Treasure Museum
- Flagler College
- Ripley's Believe It or Not
- "Original Chocolate Tour" by Whetstone Chocolatiers
- Tour of San Sebastian Winery
- Augustine Wild Reserve
- Dinner at Harry's and Columbia Restaurants
- Breakfast every morning
- Campfire Dessert Night
- Catered Farwell Dinner Friday Night
- OTHER THINGS YOU CAN DO
- Tour St Augustine using the "Hop on Hop off" Trolley
- Fort Matanzas National Monument
- Lightner Museum
- Castillo de San Marcos National Monument
- Cathedral Basilica of St. Augustine
- World Golf Hall of Fame
- Augustine Lighthouse & Maritime Museum
- Mission of Nombre de Dios
- Anastasia State Park



Fear of the dark

The dark web is where your personal information is bought and sold



he term "dark web" may sound like something from a horror novel or an episode of *The Twilight Zone*, but it is real, and can present serious problems for anyone caught in it. In 2017, 16.7 million consumers found themselves victims of identity fraud, says a 2018 Identity Fraud Study by Javelin Strategy & Research.

Complete ID™, a part of Experian, the provider of identity protection tools for Costco members, answers some questions about it.

What is the dark web?

The dark web is a hidden network of websites that require special tools to access. It is the "bottom" part of the internet and is not accessible by standard search engines like Google, Bing, Safari and Firefox. Dark web visitors use special software, not generally available, to mask their identities and internet protocol (IP) addresses. It is where criminals buy or sell stolen personal information, including Social Security numbers (SSN), credit and debit card information, driver's license numbers, medical records and more.

How do identity thieves buy personal information on the dark web?

Through one-time purchases, such as a single SSN; batches of the same types of data, such as

credit or debit card numbers; and various types of information bundled together. Think of it as a shopping mall of illicit personal information.

What are the most common pieces of personal information sold on the dark web?

- Social Security numbers.
- · Payment services logins (e.g., PayPal).
- Credit or debit card numbers with card verification value (CVV) number.
- Credit or debit card numbers with bank information.
- Driver's license numbers.
- · Diplomas.
- · U.S. passports.
- · General non-financial institution logins.
- · Medical records.

How to protect yourself from the dark web

Stay vigilant about your personal information. Here are some things you can do:

- Monitor all your accounts and statements for any information that doesn't look right.
- Do a regular credit report check for applications or new accounts you didn't initiate.
 - · Change passwords often.
- Sign up with an identity protection service provider to monitor online activity.